

**Edinburgh TSI vision:**

**To build and enable resilient, sustainable and inclusive communities by supporting the Third Sector.**

**To deliver social and economic change by supporting Social Enterprise.**

**To build strong social connections, reduce inequalities and support vibrant communities through volunteers and volunteering activity.**

Local situation	Activities	Short term outcomes	Medium term outcomes	National performance framework
<p>Edinburgh has a vibrant third sector with over 2000 registered charities working primarily or exclusively within the city and a further 1200 community groups. The organisations work across a wide range of charitable purposes and provide a rich and energetic contribution to the city delivering in excess of 5000 services.</p> <p>The sector increases community cohesion, reduces social isolation and responds effectively to the needs of their communities.</p> <p>Edinburgh has traditionally had a sophisticated community planning and partnership approach. However this is increasingly under resourced and there is significant risk long term and strategic planning will be less inclusive.</p> <p>Edinburgh has the largest SEN in Scotland 150+ members with 5 membership categories, full membership that are fully compliant with the Voluntary Code of Practice for Social Enterprise (Scotland).</p> <p>ESE leads on the Edinburgh’s SE Strategy (since 2005).</p> <p>Support for start-up and pre-start up particularly high.</p> <p>Above national average for SEs that trade internationally.</p> <p>Main issues are: Scale/capacity of individual orgs, cash flows (payments from statutory bodies slow), access to large contracts (collaboration issues: capacity, economies of scale, lead partner risk, cost benefit of time submitting bids).</p> <p>Volunteering in Edinburgh is consistently well above the Scottish average and highest of any city (36% SHS 2017). Yet demand for volunteers is high as pressures on Third Sector organisation’s services increase. 61% of volunteer involving organisations need more volunteers to deliver their services.</p>	<p>Represent the interests of the third sector within Edinburgh Community Planning Structures including:</p> <ul style="list-style-type: none"> <li>• Edinburgh Integrated Joint Board (Non-voting member)</li> <li>• Edinburgh Community Planning Partnership Board (Vice Chair )</li> <li>• Economic Development Group</li> <li>• Regional Enterprise Council (Vice Chair)</li> <li>• South East Scotland CRD</li> <li>• CLD Partnership</li> <li>• Edinburgh Community Safety Partnership</li> <li>• Edinburgh Drugs and Alcohol Partnership</li> <li>• Integrated Children’s Services Board</li> <li>• Lothian Community Health Initiative Forum</li> </ul> <p>Provide capacity building to third sector organisations to individually and collectively increase effectiveness, efficiency and regulatory compliance.</p> <p>Provide expert consultancy on volunteer involvement and management to Volunteer Involving Organisations (VIOs)</p> <p>Provide 121 support, signposting (light touch case management approach) to Social Enterprises.</p> <p>Maintain <i>Red Book</i> as the third sector’s on line directory for professionals and citizens.</p> <p>Deliver a range of affordable and accessible learning opportunities including:</p> <ul style="list-style-type: none"> <li>• Free information and training for third sector trustees and groups.</li> <li>• Training for third sector workforce.</li> <li>• Training for volunteer involving organisations.</li> <li>• Peer support and CPD for volunteer managers.</li> <li>• Bespoke training and information sessions for Social Enterprises</li> <li>• Free thinkSpace events on issues and topics relevant to third sector.</li> </ul>	<p>Organisations are supported through periods of significant change.</p> <p>Organisations have increased effectiveness, efficiency and are regulatory complaint.</p> <p>The sector is informed and able to influence cross cutting policies and service strategies from a place of knowledge and expertise.</p> <p>Professionals and citizens know the range and level of third sector activity.</p> <p>Organisations are better able to work collectively for higher impact and are better able to contribute to local and national strategic planning, discussions and actions.</p> <p>Community planning culture, structures and strategy reflects collaborative gain from all partners.</p> <p>Third sector are valued partners within</p> <ul style="list-style-type: none"> <li>• Health and social care</li> <li>• Children and families</li> <li>• Community learning and development</li> <li>• Community safety</li> <li>• Edinburgh Alcohol and Drug Partnership.</li> </ul> <p>Increase in both consumer spending and procurement from SEs by public and private sector organisations</p> <p>Increase social capital within the Social Enterprise sector</p> <p>Increase capacity of the Social Enterprise both as a sector and of individual organisations</p> <p>Increase the number of code-compliant social enterprises in Edinburgh that are operating locally, nationally and internationally.</p> <p>More people in Edinburgh are active citizens and volunteer, better meeting demand from Volunteer Involving Organisations (VIOs).</p>	<p>Improved cross sector collaboration</p> <p>Third sector organisations are better able to lead and develop shared agendas</p> <p>Organisations are able to demonstrate the impact of their investment on service delivery</p> <p>People are more involved in their community.</p> <p>Third sector organisations are better able to respond to local need.</p> <p>Improved cross sector collaboration</p> <p>Key decision making includes third sector input</p>	<p>We tackle poverty by sharing opportunities, wealth and power more equally.</p> <p>We live in communities that are inclusive, empowered, resilient and safe.</p> <p>We are well educated, skilled and able to contribute to society.</p> <p>We tackle poverty by sharing opportunities, wealth and power more equally.</p> <p>We have thriving and innovative businesses, with quality jobs and fair work for everyone</p> <p style="text-align: center;"><b>Local Outcome Improvement Plan</b></p> <p>If helpful, link to LOIP</p>

Volunteer managers need access to simplified recruitment tools and learning and training opportunities in an increasingly competitive environment.

Volunteers are demanding more flexibility and are more focused than before on developing their skills through volunteering. Volunteer involving organisations need to evolve and develop their offer to meet this demand.

Produce *Get on Board* newsletter to encourage more people to become trustees

Provide support for thematic and geographically based forums and networks.

Provide development support for thematic and geographically based forums and networks

Engage with elected members by providing CPD and regular meetings, including regular meetings with the Leader of the Council.

Consult with third sector on issues e.g. CEC budget, IJB strategic commissioning plans.

Convene, support, develop and take forward actions from the Third Sector Strategy Group.

Work with public sector colleagues to review issues such as: Procurement procedures, Self-directed support, locality working and collaborative working approaches.

Maintain Edinburgh Social Enterprise Website/ Social Enterprise directory/e-newsletter, social media.

Deliver Social Enterprise Network events (training, information, peer support, engagement/consultation)

Deliver Scotland's Social Enterprise Festival.

Deliver a bi-annual SE impact report and disseminate research.

Deliver a bi-annual impact report on volunteering and disseminate research.

Deliver a bi-annual impact report on the third sector and disseminate research

Distil all research and produce the Bi-annual State of the Sector Report for Edinburgh (formally Compact Voice).

Coordinate Joint responses to consultations via TSSG via events, meetings, written submissions

Liaise with colleagues in other sectors re procurement, supply chains, Community Benefit Clauses, Corporate Social Responsibility to raise awareness and create opportunities for third sector suppliers

There is a greater range of volunteering opportunities and people have improved access to them.

More episodic volunteering opportunities are available to meet customer demand.

More traditionally excluded people become active citizens and volunteers.

More young people are involved in and benefiting from volunteering and participating in Saltire recognition scheme.

Volunteer Involving Organisations are better able to recruit and manage volunteers.

Improve recognition that volunteering benefits society and must be properly resourced to achieve results.

Lead Edinburgh Social Enterprise Strategy Implementation Group, coordinate South East Scotland Social Enterprise Zone

Liase nationally with Social Enterprise Networks.

Market volunteering, increase website traffic, improve website search functionality, improve social media reach, and engage with more people face to face.

Simplify registration of volunteering opportunities; development of self-service functionality and regular reporting of advert impact for VIOs.

Improve tracking of mainstream volunteers and prospect conversion rates.

Work with VIOs to develop more flexible volunteering opportunities.

Promote and administer Saltire Award, develop improved reach into primary and high schools.

Work with VIOs to generate more young person "friendly" opportunities.

Continue to develop *Volunteerwiki* as key national best practice resource on volunteer involvement.

Participation in relevant National fora including:

- he National NHS Volunteering Group.
- Cross Party Working Group on Volunteering.
- Cross Party Working Group on Social Enterprise
- National TSI Social Enterprise practice forum
- Social Enterprise Network Coordinators meeting.

Participate in the Scottish Volunteering Forum on behalf of the TSI Network.

**Identify specific assumptions underpinning your plan.**

- There is no thriving third sector without volunteers both as governors and service deliverers.
- Volunteering is an act of freewill and people have freedom of choice.
- There is transformative power in purposeful, meaningful activity.
- Everyone should have an opportunity to make a positive difference.
- Volunteering is Active Citizenship.
- There is no thriving SE sector without volunteers both as governors and service deliverers.
- Partnership working across sectors focused on wellbeing of individuals and communities is at the heart of all our work
- Third sector is a significant positive contributor to communities
- People will always be passionate about the focus of their activities
- There will be increasing demand on community, preventative services which reduce social isolation and delay requirements for statutory assessed services

**Identify specific factors that might affect your outcomes**

Compression of third sector funding will potentially reduce the number of organisations over the coming years and therefore the number of volunteering opportunities available. This is coupled with an increased demand level on the third sector for services.

Uncertainly over the exit of the UK from the EU and non-UK EU citizens who are prolific volunteers.

Expectations are greater than levels of local resourcing allow/enable.

Rhetoric of partnership working is not realised in practice - very top down.

TSI/third sector continues to be seen as 'poor relation'.

TSI partners expected to commit same level of time and resource to partnerships as CEC and large corporates to 'earn' place at table.

Third sector organisations are facing increasing financial pressures at the same time as increased demand

Regulatory requirements will become more stringent therefore scarce resources will need to be channelled to ensure compliance

EU exit will impact on funding and workforce